

2019 Annual Drinking Water Quality Report

Town of Mayodan (supplier)

02-79-025 April 2020

We are pleased to present to the citizens of Mayodan, this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water is treated at the Mayodan Water Treatment Facility, which is surface water taken from the *Mayo River*. **This report shows our water quality and what it means.**



If you have any questions about this report, please contact Mike Sears at (336)427-3339

The *Mayodan Water Treatment Facility* routinely

monitors for contaminants in your drinking water according to Federal and State laws. This table shows the results of our monitoring for the period of January 1st to December 31st, 2019 and the last test results of contaminants that were not due to be tested in 2019. As water travels over the land or through the ground, it dissolves naturally- occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily pose a health risk.

We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second Monday of each month at 6:00pm at the Mayodan Town Hall, and the first Tuesday of each month at 7:00pm at the Stoneville Town Hall.

We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some constituents have been detected. The EPA has determined that your water is safe at these levels.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

More information about contaminants and potential health effects can be obtained by calling the Environ-

mental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

In an effort to reach all of our valued customers, this water quality report is being distributed throughout the local postal delivery area and may be delivered to residences or businesses not directly served by the Town of Mayodan or the Town of Stoneville's water system. Even so, We hope this report will be informative and helpful to those living in the surrounding community.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

- ND** • Non-Detects - laboratory analysis indicates that the constituent is not present.
- D** • Detect - Laboratory analysis indicates that the constituent is present.
- PPM** • Parts per million or *mg/L* • Milligrams per liter
- PPB** • Parts per billion or Micrograms per liter
- pCi/L** • Picocuries per liter which is a measure of the radioactivity in water.
- mrem/yr** • Millirems per year which is a measure of radiation absorbed by the body.
- NTU** • Nephelometric Turbidity Unit which is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- N/A** • Not applicable.
- AL** • Action Level is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- TT** • Treatment Technique is a required process intended to reduce the level of a contaminant in drinking water.
- Million Fibers per Liter (MFL)** - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.
- MCL** • Maximum Contaminant Level - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- MCLG** • Maximum Contaminant Level Goal - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- Extra Note:** MCLs are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to

Test Results

Microbiological Contaminants: 2019

Total Coliform Bacteria	Violation	Level Detected	MCLG	MCL	Contamination Source
Mayodan	NO	ND	0	Presence of coliform bacteria in 5% of monthly samples	Naturally present in environment

Total Coliform. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present.

Turbidity: 2019

Turbidity is a measure of cloudiness of the water. The main source of contamination is Soil runoff. The turbidity rule states that 95% of samples must be below 0.3 NTU. We had no violations in 2019. Results 0.02 - 0.22 NTU. Our yearly average is 0.03 NTU .

Lead and Copper: Mayodan Last Test Date in 2019

Lead	Violation	Level Detected	Unit Measurement	MCLG	MCL	Contamination Source
Mayodan	NO	ND	ppb	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits
Copper						
Mayodan	NO	ND - 0.145 90 percentile	ppm .104 ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Lead in drinking water is rarely the sole cause of lead poisoning, but it can add to a person's total lead exposure. All potential sources of lead in the household should be identified and removed, replaced or reduced. *Infants and young children are typically more vulnerable to lead in drinking water than the general population.*

It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and you can flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4791).

Chlorine Levels	Violation	Level Detected	Unit Measurement	MCLG	MCL	Contamination Source
	NO	0.4 - 1.6 (1.25 avg.)	ppm	4	4	Water additive used to control microbes.

Disinfection By-Product Contaminants: 2019

TTHM	Violation	Level Detected	Unit Measurement	MCLG	MCL	Contamination Source
Mayodan	NO	21.0 - 51.9 (32.38 avg.)	ppb	0	80	By-product of drinking water chlorination
HAA5						
Mayodan	NO	31.2 - 54.0 (42.78 avg.)	ppb	0	60	By-product of drinking water chlorination

Disinfection By-Product Precursor Contaminants: Jan.—Dec. 2019

*Our water system used Step 1 as the method used to comply with d/DBP treatment technique requirements

Contaminant (units)	Sample Date	MCL/TT Violation Y/N	Your Water TOC AVG	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Total Organic Carbon (ppm) (TOCs)-RAW	2019	N	1.25	ND	1.7	N/A	TT	Naturally present in the environment
Total Organic Carbon (ppm) (TOCs)-TREATED	2019	N	ND	ND	1.2	N/A	TT	Naturally present in the environment

Note: Depending on the TOC and Alkalinity in our source water the system MUST have a certain % removal of TOC or must achieve alternative compliance criteria. If we do not achieve that % removal there is an "alternative % removal". If we fail to meet that, we are in violation of a Treatment Technique. *Our source water alkalinity is 0 – 60 mg/l with a source water TOC of <2.0 mg/l. Our removal ratio is 100% for all 4 quarters. **We have 100% avg. removal for 2019.**

Test Results Continued

Unregulated Volatile Organic Chemicals Detected: Test Date 2019

All Non-Detect

The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. For more information on unregulated chemicals call the EPA Hot Line at 1-800-426-4791.

Inorganic Contaminants Detected: 2019

Sodium: 8.8 mg/l

Fluoride: ND mg/l, We do not add fluoride to our water, naturally occurring.

All others Non Detect

June. Last Test 2013 Asbestos: Non Detect • MCL is 7.0 MFL. A possible source of contamination is decay of asbestos cement water mains; erosion of natural deposits.

Radioactive Contaminants: test date 2013 & Pesticides and Synthetic Organic Chemical

All Non-Detect

Cryptosporidium: Test date January 2019 - December 2019

Our system monitored source water (Mayo River) for Cryptosporidium and found levels consistently below reporting level (1.0 oocysts/L). 4 out of 24 samples showed minimal detectable results of 0.1 oocysts/L. 20 out of 24 samples revealed non detectable results.

Cryptosporidium is a microbial parasite which is found in surface water throughout the U.S. Although Cryptosporidium can be removed by filtration, the most commonly used filtration methods cannot guarantee 100 percent removal. Our monitoring of our source water and/or finished water indicates the presence of these organisms. Current test methods do not enable us to determine if the organisms are dead or if they are capable of causing disease. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals are able to overcome the disease within a few weeks. However, immuno-compromised people have more difficulty and are at greater risk of developing severe, life-threatening illness. Immuno-compromised individuals are encouraged to consult their doctor regarding appropriate precautions to take to prevent infection. Cryptosporidium must be ingested for it to cause disease, and it may be spread through means other than drinking water.

Water is a limited and valuable resource. Be Water Smart!



The sources of all drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. One source of contamination is from urban storm runoff. Help keep our water sources clean. The Town of Mayodan uses water from the Mayo River as its source for water. It is pumped to the Mayodan Water Treatment Facility where it goes through several treatment steps. First, raw water is mix with aluminum sulfate in a contact chamber which causes small particles to adhere to one another (coagulation). The particles are allowed to settle to the bottom of large settling basins (sedimentation). The water then flows through filters of carbon and sand to remove remaining small particles (filtration). Finally the water is disinfected to ensure that our water is safe to drink when it reaches the customers.

Source Water Assessment Program

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs).

The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower. The relative susceptibility rating of each source for the Town of Mayodan was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name Mayo River **Susceptibility Rating** Moderate

The complete SWAP Assessment report for the Town of Mayodan may be viewed on the Web at: <http://www.deh.enr.state.nc.us/pws/swap> To obtain a printed copy of this report, please mail a written request to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email request to swap@ncmail.net. Please indicate your system name, PWSID, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-715-2633.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the systems’ potential to become contaminated by PCS’s in the assessment area.

UCMR3 Data Report 2013

Unregulated Contaminant Monitoring Regulation (UCMR3) results equal to or greater than reporting value are shown. Values less than are not:

Analyte Name	WTP sample		Distribution sample	
	Reported Value		Reported value	
	9/17/13	12/10/13	9/17/13	12/10/13
Strontium	=36	=32	=40	=35
Vanadium	=0.66	=0.3	=0.69	=0.3
Chromium-6	=0.11	=0.11	=0.14	=0.13

A detection of a UCMR# analyte above the MRL does not represent cause for concern, in itself. The implications of the detection should be judged considering health effects information, which is often still under development or being refined for unregulated contaminants. For more information visit <http://water.epa.gov/lawsregs/rulesregs/sdwa/ucmr/data.cfm#ucmr2013>